

EMS Response Data

May 2015

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	% 94%
Community FC	13	67	64	96%
Northampton F&R	16	44	44	100%
Cape Charles RS	19	48	46	96%
Out of County		4		
<i>Average Response Time:</i>		9.01	<i>Max:</i>	26

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	% 95%
Community FC	13	45	43	96%
Northampton F&R	16	28	26	93%
Cape Charles RS	19	34	34	100%
Out of County	10	1		
<i>Average Response Time:</i>		9.68	<i>Max:</i>	26

Table 2: **Mutual Aid Data**

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid	Station: Giving Aid					ACC	
	13	16	19	31			
Community FC	13	0	0	5	5		85%
Northampton F&R	16	31	2	8	1		5%
Cape Charles RS	19	1	0	4	0		90%
17							

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid	Station: Giving Aid					ACC	
	13	16	19	31			
Community FC	13	2	0	6	3		76%
Northampton F&R	16	13	1	7	0		25%
Cape Charles RS	19	0	0	4	0		88%
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Table 3: **NCEMS Calls**

Total Calls:	271	
Response Time < 21 mins:	257	95%
Maximum Response Time:	26	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	20	43	16
Northampton F&R	16	15	24	10
Cape Charles RS	19	16	29	10
Other		2	1	0
<i>TOTAL</i>		53	97	74
			83%	36