

EMS Response Data

April 2015

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	40	39	98%
Northampton F&R	16	48	48	100%
Cape Charles RS	19	49	41	84%
Out of County		3		
Average Response Time: 10.15 Max: 38				
Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	40	36	90%
Northampton F&R	16	23	22	96%
Cape Charles RS	19	30	30	100%
Out of County		0		
Average Response Time: 10.58 Max: 22				

Table 2: **Mutual Aid Data**

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid	Station: Giving Aid					ACC	
	13	16	19	31			
Community FC	13	1	1	0	3		88%
Northampton F&R	16	37	2	3	1		10%
Cape Charles RS	19	7	0	3	0		80%
				6			
Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid	Station: Giving Aid					ACC	
	13	16	19	31			
Community FC	13	5	0	5	0		75%
Northampton F&R	16	8	0	8	0		30%
Cape Charles RS	0	0	0	6	0		80%
				19			

Table 3: **NCEMS Calls**

Total Calls:	233	
Response Time < 21 mins:	216	93%
Maximum Response Time:	38	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	13	28	3
Northampton F&R	16	12	33	12
Cape Charles RS	19	18	22	5
Other	10	1	0	1
TOTAL	44	83	72	21
				85%