

**EMS Response Data**

March 2015

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.  
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	46	45	98%
Northampton F&R	16	54	52	96%
Cape Charles RS	19	37	34	92%
Out of County	10/11	4	3	
Average Response Time:		9.42	Max:	27

  

Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	39	35	90%
Northampton F&R	16	18	18	100%
Cape Charles RS	19	30	29	97%
Out of County	10	2		
Average Response Time:		10.21	Max:	22

Table 2: **Mutual Aid Data**

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid	Station: Giving Aid				ACC		
Community FC	13	16	19	31	4	87%	
Northampton F&R	16	46	2	1	3	4%	
Cape Charles RS	19	2	0	0	0	95%	
				1			

  

Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid	Station: Giving Aid				ACC		
Community FC	13	16	19	31	2	67%	
Northampton F&R	16	5	0	10	0	17%	
Cape Charles RS	19	0	0	4	0	87%	
				20			

Table 3: **NCEMS Calls**

Total Calls:	230
Response Time < 21 mins:	213      93%
Maximum Response Time:	27 minutes

Data represents calls which originated within a particular district.  
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type				Assists
	ALS	BLS	Other		
Community FC	13	14	22	29	11
Northampton F&R	16	20	33	9	5
Cape Charles RS	19	19	23	16	8
Other	10	1	0	4	2
TOTAL	54	78	58		26

83%