

EMS Response Data

February 2015

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	53	51	96%
Northampton F&R	16	38	35	92%
Cape Charles RS	19	44	41	93%
Out of County		3	3	
<i>Average Response Time:</i>		10.22	<i>Max:</i>	32

Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	24	23	96%
Northampton F&R	16	25	23	92%
Cape Charles RS	19	22	20	91%
Out of County		1	0	
<i>Average Response Time:</i>		11.62	<i>Max:</i>	28

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	ACC		
Community FC	13	1	0	1	6	85%	
Northampton F&R	16	28	1	4	2	8%	
Cape Charles RS	19	3	0	5	0	82%	
10							

Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	ACC		
Community FC	13	1	0	4	0	79%	
Northampton F&R	16	9	1	13	0	8%	
Cape Charles RS	19	0	0	5	0	77%	
22							

Table 3: *NCEMS Calls*

Total Calls:	210
Response Time < 21 mins:	193 92%
Maximum Response Time:	32 <i>minutes</i>

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	13	36	7
Northampton F&R	16	6	31	3
Cape Charles RS	19	11	22	10
Other	0	0	4	0
TOTAL	30	89	61	86%