

EMS Response Data

July 2013 through June 2014

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
 Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	% 96%
Community FC	13	395	389	98%
Northampton F&R	16	359	348	97%
Cape Charles RS	19	423	397	94%
Out of County	10/11	25	21	

Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	% 94%
Community FC	13	474	454	96%
Northampton F&R	16	467	451	97%
Cape Charles RS	19	570	521	91%
Out of County	10	56	44	

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	Other		
Community FC	13		4	2	2	35	89%
Northampton F&R	16	260		25	8	4	17%
Cape Charles RS	19	15	9		6	0	93%
						16	

Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	Other		
Community FC	13		25	0	68	28	74%
Northampton F&R	16	85		5	178	11	40%
Cape Charles RS	19	14	6		244	3	53%
						490	

Table 3: *NCEMS Calls*

Total Calls:	2769	
Response Time < 21 mins:	2560	92%

Data represents calls which originated within a particular district.
 Data Source: Eastern Shore of VA 911 Center

District: Receiving Aid	Call Type				Assists	
	ALS	BLS	Other			
Community FC	13	198	288	210	129	
Northampton F&R	16	144	317	153	134	
Cape Charles RS	19	247	304	393	43	
Other	10	11	9	56	2	
<i>TOTAL</i>		600	918	812	84%	308