EMS Response Data

January 1 - December 31, 2014

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: ***Performance Measure Data***

Daytime
(Monday thru Friday, 6a-6p)

District	#	Total Calls	Less than 21 min response time	%
Community FC	13	468	456	97%
Northampton F&R	16	449	440	98%
Cape Charles RS	19	583	545	93%
Out of County	Acc	33	27	

Average Response Time: *8.99* *Max:* *37*

Night-time/Weekend
(Monday thru Friday, 6a-6p & all Saturday & Sunday)

District		Total Calls	Less than 21 min response time	%
Community FC	13	386	366	95%
Northampton F&R	16	392	376	96%
Cape Charles RS	19	513	468	91%
Out of County	Acc	36	29	

Average Response Time: *10.75* *Max:* *39*

Total Calls:	2860	
Response Time < 21 mins:	2651	93%
Maximum Response Time:	*39*	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Table 2: ***Mutual Aid Data***

Daytime
(Monday thru Friday, 6a-6p)

District: Receiving Aid		Station: Giving Aid 13	16	19	31	Acc	% Calls Answered
Community FC	13		12	1	7	26	90%
Northampton F&R	16	206		20	15	4	45%
Cape Charles RS	19	22	27		21	1	88%
						31	

Night-time/Weekend
(Monday thru Friday, 6a-6p & all Saturday & Sunday)

District: Receiving Aid		Station: Giving Aid 13	16	19	31	Acc	% Calls Answered
Community FC	13		28	0	36	14	80%
Northampton F&R	16	108		4	107	9	42%
Cape Charles RS	19	13	7		207	2	55%
						25	
						56	

Table 3: **NCEMS Calls**

Station: Receiving Aid		Call Type ALS	BLS	Other		Assists
Community FC	13	214	297	216		91
Northampton F&R	16	127	347	139		143
Cape Charles RS	19	297	370	386		24
Other	Acc	16	9	40		1
TOTAL		*654*	*1023*	*781*	**86%**	*259*