

EMS Response Data

December 2014

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	% 96%
Community FC	13	40	38	95%
Northampton F&R	16	36	36	100%
Cape Charles RS	19	55	52	95%
Out of County		1	1	
<i>Average Response Time:</i>		9.12	<i>Max:</i>	30

Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	% 93%
Community FC	13	29	28	97%
Northampton F&R	16	34	32	94%
Cape Charles RS	19	25	22	88%
Out of County	10	0	0	
<i>Average Response Time:</i>		10.24	<i>Max:</i>	21

Table 2: *Mutual Aid Data*

Daytime 6 am to 6 pm, all days							
District: Receiving Aid	#	Station: Giving Aid					% Calls Answered
		13	16	19	31	Acc	
Community FC	13		0	0	4	3	83%
Northampton F&R	16	27		2	3	1	8%
Cape Charles RS	19	5	0		1	0	89%

Night-time 6 pm to 6 am, all days							
District: Receiving Aid	#	Station: Giving Aid					% Calls Answered
		13	16	19	31	Acc	
Community FC	13		0	0	1	0	97%
Northampton F&R	16	13		0	9	0	35%
Cape Charles RS	19	0	0		8	0	68%

Table 3: *NCEMS Calls*

Total Calls:	220
Response Time < 21 mins:	208 95%
Maximum Response Time:	30 minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	#	Call Type			Assists
		ALS	BLS	Other	
Community FC	13	22	26	14	5
Northampton F&R	16	9	29	12	14
Cape Charles RS	19	14	33	21	6
Out of County		0	0	1	0
<i>TOTAL</i>		45	88	48	25

82%