

EMS Response Data

September 2014

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	% 94%
Community FC	13	54	52	96%
Northampton F&R	16	44	43	98%
Cape Charles RS	19	75	68	91%
Out of County	Acc	4	4	
<i>Average Response Time:</i>		9.11	<i>Max:</i>	37

Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	% 94%
Community FC	13	15	14	93%
Northampton F&R	16	24	23	96%
Cape Charles RS	19	38	35	92%
Out of County	Acc	0	0	
<i>Average Response Time:</i>		11.51	<i>Max:</i>	22

Table 2: *Mutual Aid Data*

Daytime 6 am to 6 pm, all days							
District: Receiving Aid	Station: Giving Aid					Acc	% Calls Answered
	13	16	19	31			
Community FC	13	4	0	1	1		89%
Northampton F&R	16	9	0	3	0		73%
Cape Charles RS	19	3	8	1	0		84%

Night-time 6 pm to 6 am, all days							
District: Receiving Aid	Station: Giving Aid					Acc	% Calls Answered
	13	16	19	31			
Community FC	13	1	0	2	0		80%
Northampton F&R	16	4	0	7	0		54%
Cape Charles RS	19	2	0	19	0		45%

Table 3: *NCEMS Calls*

Total Calls:	254	
Response Time < 21 mins:	235	93%
Maximum Response Time:	37	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

District: Receiving Aid	Call Type				Assists
	ALS	BLS	Other		
Community FC	13	19	28	17	4
Northampton F&R	16	4	29	12	15
Cape Charles RS	19	44	38	28	0
Out of County		2	0	2	0
<i>TOTAL</i>	69	95	59		88%
					19