

EMS Response Data

August 2014

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	% 97%
Community FC	13	40	39	98%
Northampton F&R	16	42	41	98%
Cape Charles RS	19	65	63	97%
Out of County		4	4	
<i>Average Response Time:</i>		8.11	<i>Max:</i>	26

Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	% 99%
Community FC	13	18	18	100%
Northampton F&R	16	13	13	100%
Cape Charles RS	19	32	31	97%
Out of County		4	4	
<i>Average Response Time:</i>		10.33	<i>Max:</i>	23

Table 2: *Mutual Aid Data*

Daytime 6 am to 6 pm, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	Acc		
Community FC	13	2	0	0	0	95%	
Northampton F&R	16	5	0	1	0	86%	
Cape Charles RS	19	3	1	1	0	92%	
2							

Night-time 6 pm to 6 am, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	Acc		
Community FC	13	0	0	2	0	89%	
Northampton F&R	16	4	0	2	0	54%	
Cape Charles RS	19	0	2	11	0	59%	
15							

Table 3: *NCEMS Calls*

Total Calls:	218	
Response Time < 21 mins:	205	94%
Maximum Response Time:	26	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	12	25	4
Northampton F&R	16	9	23	5
Cape Charles RS	19	28	39	0
Other	10	3	1	0
TOTAL	52	88	59	9

91%