

EMS Response Data

July 2014

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	% 94%
Community FC	13	52	51	98%
Northampton F&R	16	49	47	96%
Cape Charles RS	19	66	59	89%
Out of County		6	6	
<i>Average Response Time:</i>		9.02	<i>Max:</i>	28

Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	% 96%
Community FC	13	36	34	94%
Northampton F&R	16	20	20	100%
Cape Charles RS	19	40	38	95%
Out of County	10	0	0	
<i>Average Response Time:</i>		10.69	<i>Max:</i>	23

Table 2: *Mutual Aid Data*

Daytime 6 am to 6 pm, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	Acc		
Community FC	13	1	0	0	3	92%	
Northampton F&R	16	8	3	2	0	73%	
Cape Charles RS	19	2	6	5	1	79%	
6							

Night-time 6 pm to 6 am, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	Acc		
Community FC	13	2	0	3	2	81%	
Northampton F&R	16	4	0	11	0	25%	
Cape Charles RS	19	0	1	19	0	50%	
33							

Table 3: *NCEMS Calls*

Total Calls:	269	
Response Time < 21 mins:	249	93%
Maximum Response Time:	28	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	23	24	10
Northampton F&R	16	12	36	6
Cape Charles RS	19	24	37	0
Other		1	2	0
TOTAL	60	99	88	16
				92%