

EMS Response Data

June 2014

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	32	32	100%
Northampton F&R	16	34	33	97%
Cape Charles RS	19	48	43	90%
Out of County		0	0	
<i>Average Response Time:</i>		8.69	<i>Max:</i>	33

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	38	35	92%
Northampton F&R	16	44	42	95%
Cape Charles RS	19	60	50	83%
Out of County		9	6	
<i>Average Response Time:</i>		11.84	<i>Max:</i>	39

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							
District: Receiving Aid	Station: Giving Aid					% Calls Answered	
	13	16	19	31	ACC		
Community FC	13	2	0	0	0	94%	
Northampton F&R	16	7	3	0	0	71%	
Cape Charles RS	19	0	7	1	0	83%	
1							

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)							
District: Receiving Aid	Station: Giving Aid					% Calls Answered	
	13	16	19	31	ACC		
Community FC	13	3	0	2	2	82%	
Northampton F&R	16	18	0	9	1	36%	
Cape Charles RS	19	3	1	19	1	60%	
30							

Table 3: *NCEMS Calls*

Total Calls:	265
Response Time < 21 mins:	235 89%
Maximum Response Time:	39 minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type				Assists
	ALS	BLS	Other		
Community FC	13	22	21	19	4
Northampton F&R	16	13	34	13	14
Cape Charles RS	19	33	33	40	1
Other	10	0	2	5	0
TOTAL	68	90	77	89%	19