

EMS Response Data

April 2014

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	% 94%
Community FC	13	36	36	100%
Northampton F&R	16	26	24	92%
Cape Charles RS	19	44	40	91%
Out of County		2	2	
<i>Average Response Time:</i>		9.32	<i>Max:</i>	25
Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	% 95%
Community FC	13	43	42	98%
Northampton F&R	16	32	30	94%
Cape Charles RS	19	43	40	93%
Out of County	10	4	4	
<i>Average Response Time:</i>		9.91	<i>Max:</i>	27

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	ACC		
Community FC	13	0	1	1	5	81%	
Northampton F&R	16	23	0	2	0	4%	
Cape Charles RS	19	3	0	3	0	86%	
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Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	ACC		
Community FC	13	2	0	1	2	88%	
Northampton F&R	16	14	0	5	1	38%	
Cape Charles RS	0	1	0	11	0	72%	
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Table 3: *NCEMS Calls*

Total Calls:	230
Response Time < 21 mins:	212 92%
Maximum Response Time:	27 minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists	
	ALS	BLS	Other		
Community FC	13	20	27	16	10
Northampton F&R	16	10	30	6	8
Cape Charles RS	19	21	40	25	1
Other	10	2	0	3	0
<i>TOTAL</i>		53	97	50	87% 19