

**EMS Response Data**

March 2014

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.  
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	% 96%
Community FC	13	27	27	100%
Northampton F&R	16	36	36	100%
Cape Charles RS	19	24	22	92%
Out of County	10/11	2		
Average Response Time:		Max:		
Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	% 95%
Community FC	13	29	28	97%
Northampton F&R	16	37	37	100%
Cape Charles RS	19	47	42	89%
Out of County	10	2	2	
Average Response Time:		Max:		

Table 2: **Mutual Aid Data**

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid	Station: Giving Aid					ACC	
	13	16	19	31			
Community FC	13				4		85%
Northampton F&R	16	28	2	0	0		17%
Cape Charles RS	19	1	0	0	0		96%
				0			
Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid	Station: Giving Aid					ACC	
	13	16	19	31			
Community FC	13	1	0	1	1		90%
Northampton F&R	16	6	0	8	1		59%
Cape Charles RS	19	2	0	24	0		45%
				33			

Table 3: **NCEMS Calls**

Total Calls:	204
Response Time < 21 mins:	192      94%
Maximum Response Time:	minutes

Data represents calls which originated within a particular district.  
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type				Assists
	ALS	BLS	Other		
Community FC	13	9	22	14	8
Northampton F&R	16	11	29	7	12
Cape Charles RS	19	19	23	27	2
Other	10	0	1	3	1
TOTAL	39	75	51		23
				81%	