

EMS Response Data

February 2014

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	34	32	94%
Northampton F&R	16	31	31	100%
Cape Charles RS	19	25	25	100%
Out of County		2		
<i>Average Response Time:</i>		9.12	<i>Max:</i>	24

Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	30	29	97%
Northampton F&R	16	45	44	98%
Cape Charles RS	19	44	37	84%
Out of County		1		
<i>Average Response Time:</i>		11.4	<i>Max:</i>	33

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							
District: Receiving Aid	Station: Giving Aid					% Calls Answered	
	13	16	19	31	ACC		
Community FC	13	0	0	0	2	94%	
Northampton F&R	16	22	2	0	0	23%	
Cape Charles RS	19	1	0	1	0	92%	
1							

Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)							
District: Receiving Aid	Station: Giving Aid					% Calls Answered	
	13	16	19	31	ACC		
Community FC	13	7	0	2	0	70%	
Northampton F&R	16	5	2	13	1	53%	
Cape Charles RS	19	1	23	1	1	43%	
38							

Table 3: *NCEMS Calls*

Total Calls:	212
Response Time < 21 mins:	198 93%
Maximum Response Time:	33 <i>minutes</i>

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type				Assists
	ALS	BLS	Other		
Community FC	13	18	22	10	13
Northampton F&R	16	6	27	10	18
Cape Charles RS	19	13	20	32	3
Other		1	0	2	0
TOTAL	38	69	54	76%	34