

### EMS Response Data

January 2014

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.  
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	30	29	97%
Northampton F&R	16	40	39	98%
Cape Charles RS	19	28	27	96%
Out of County		4	3	
<i>Average Response Time:</i>		9.47	<i>Max:</i> 26	

  

Holiday/Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	43	40	93%
Northampton F&R	16	49	47	96%
Cape Charles RS	19	41	39	95%
Out of County		3	2	
<i>Average Response Time:</i>		10.51	<i>Max:</i> 30	

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							
District: Receiving Aid	Station: Giving Aid					% Calls Answered	
	13	16	19	31	ACC		
Community FC	13	0	0	0	3	90%	
Northampton F&R	16	30	2	1	2	13%	
Cape Charles RS	19	1	0	0	0	96%	
1							

  

Holiday/Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)							
District: Receiving Aid	Station: Giving Aid					% Calls Answered	
	13	16	19	31	ACC		
Community FC	13	1	0	6	2	79%	
Northampton F&R	16	7	0	19	0	47%	
Cape Charles RS	19	3	1	16	0	51%	
41							

Table 3: *NCEMS Calls*

Total Calls:	238
Response Time < 21 mins:	221 <b>93%</b>
Maximum Response Time:	30      minutes

Data represents calls which originated within a particular district.  
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type				Assists
	ALS	BLS	Other		
Community FC	13	17	26	18	11
Northampton F&R	16	17	29	18	13
Cape Charles RS	19	17	18	28	6
Other	10	0	0	7	0
TOTAL	51	73	71		82%      30