

EMS Response Data

July 2012 through June 2013

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
 Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	% 95%
Community FC	13	373	359	96%
Northampton F&R	16	362	352	97%
Cape Charles RS	19	450	419	93%
Out of County	10/11	26	24	

Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	% 93%
Community FC	13	432	396	92%
Northampton F&R	16	431	416	97%
Cape Charles RS	19	586	538	92%
Out of County	10	15	9	

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	Other		
Community FC	13		2	1	6	25	91%
Northampton F&R	16	272		24	34	15	5%
Cape Charles RS	19	18	3		24	1	90%
						64	

Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	Other		
Community FC	13		5	1	122	7	69%
Northampton F&R	16	30		4	255	3	32%
Cape Charles RS	19	3	9		180	0	67%
						557	

Table 3: *NCEMS Calls*

Total Calls:	2675	
Response Time < 21 mins:	2480	93%

Data represents calls which originated within a particular district.
 Data Source: Eastern Shore of VA 911 Center

District: Receiving Aid	Call Type				Assists
	ALS	BLS	Other		
Community FC	13	238	156	158	197
Northampton F&R	16	176	286	158	115
Cape Charles RS	19	305	270	294	133
Other	10	8	2	26	7
<i>TOTAL</i>		<i>727</i>	<i>714</i>	<i>636</i>	<i>78%</i>
					<i>452</i>