

EMS Response Data

December 2013

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	32	32	100%
Northampton F&R	16	29	29	100%
Cape Charles RS	19	38	38	100%
Out of County		1	1	
<i>Average Response Time:</i>		8.34	<i>Max:</i>	20

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	52	50	96%
Northampton F&R	16	37	37	100%
Cape Charles RS	19	32	31	97%
Out of County	10	5	4	
<i>Average Response Time:</i>		9.53	<i>Max:</i>	25

Table 2: **Mutual Aid Data**

Daytime (Monday thru Friday, 6a-6p)							
District: Receiving Aid	Station: Giving Aid					% Calls Answered	
	13	16	19	31	Acc		
Community FC	13	0	0	0	1	97%	
Northampton F&R	16	18	5	2	0	14%	
Cape Charles RS	19	1	0	0	0	97%	

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)							
District: Receiving Aid	Station: Giving Aid					% Calls Answered	
	13	16	19	31	Acc		
Community FC	13	2	0	8	2	77%	
Northampton F&R	16	0	0	25	0	32%	
Cape Charles RS	19	0	0	13	0	59%	

Table 3: **NCEMS Calls**

Total Calls:	226	
Response Time < 21 mins:	217	96%
Maximum Response Time:	25	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	14	34	15
Northampton F&R	16	13	19	20
Cape Charles RS	19	14	20	29
Out of County		1	0	5
<i>TOTAL</i>	<i>42</i>	<i>73</i>	<i>69</i>	<i>81%</i>
				<i>36</i>