

EMS Response Data

November 2013

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	% 97%
Community FC	13	19	19	100%
Northampton F&R	16	21	20	95%
Cape Charles RS	19	29	28	97%
Out of County		1	1	
<i>Average Response Time:</i>		8.22	<i>Max:</i>	28

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	% 97%
Community FC	13	34	34	100%
Northampton F&R	16	26	26	100%
Cape Charles RS	19	48	47	98%
Out of County		2		
<i>Average Response Time:</i>		10.48	<i>Max:</i>	29

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							
District: Receiving Aid	Station: Giving Aid					% Calls Answered	
	13	16	19	31	Acc		
Community FC	13	0	0	0	0	100%	
Northampton F&R	16	20	0	1	0	0%	
Cape Charles RS	19	1	0	0	0	97%	

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)							
District: Receiving Aid	Station: Giving Aid					% Calls Answered	
	13	16	19	31	Acc		
Community FC	13	1	0	8	0	74%	
Northampton F&R	16	2	0	17	1	23%	
Cape Charles RS	19	0	0	26	1	44%	

Table 3: *NCEMS Calls*

Total Calls:	180
Response Time < 21 mins:	174 97%
Maximum Response Time:	29 minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type				Assists
	ALS	BLS	Other		
Community FC	13	10	19	16	8
Northampton F&R	16	4	23	14	3
Cape Charles RS	19	17	24	30	6
Out of County		1	0	1	0
<i>TOTAL</i>		32	66	61	17

88%