

EMS Response Data

October 2013

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	32	31	97%
Northampton F&R	16	27	27	100%
Cape Charles RS	19	41	35	85%
Out of County	ACC	1	1	
<i>Average Response Time: 10.28 Max: 27</i>				
Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	41	40	98%
Northampton F&R	16	39	39	100%
Cape Charles RS	19	37	32	86%
Out of County	ACC	1	1	
<i>Average Response Time: 11.57 Max: 31</i>				

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							
District: Receiving Aid	Station: Giving Aid					Acc	% Calls Answered
	13	16	19	31			
Community FC	13	0	0	0	4		88%
Northampton F&R	16	19	5	2	0		4%
Cape Charles RS	19	5	0	0	0		88%
Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)							
District: Receiving Aid	Station: Giving Aid					Acc	% Calls Answered
	13	16	19	31			
Community FC	13	0	0	6	4		76%
Northampton F&R	16	4	0	21	1		33%
Cape Charles RS	19	1	1	24	0		30%

Table 3: *NCEMS Calls*

Total Calls:	219
Response Time < 21 mins:	204 93%
Maximum Response Time:	31 minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type				Assists
	ALS	BLS	Other		
Community FC	13	15	28	18	10
Northampton F&R	16	12	31	11	10
Cape Charles RS	19	21	21	36	0
Out of County	ACC	0	0	2	1
<i>TOTAL</i>		48	80	67	89% 21