

EMS Response Data

August 2013

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	35	34	97%
Northampton F&R	16	26	25	96%
Cape Charles RS	19	37	35	95%
Out of County		1	1	
<i>Average Response Time:</i>		9.39	<i>Max:</i>	29

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	35	34	97%
Northampton F&R	16	42	41	98%
Cape Charles RS	19	52	48	92%
Out of County		9	7	
<i>Average Response Time:</i>		11.07	<i>Max:</i>	23

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	Acc		
Community FC	13	0	1	0	9	71%	
Northampton F&R	16	24	1	0	1	0%	
Cape Charles RS	19	2	0	0	0	95%	

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	Acc		
Community FC	13	2	0	6	6	60%	
Northampton F&R	16	3	1	21		40%	
Cape Charles RS	19	0	1	21	0	58%	

Table 3: *NCEMS Calls*

Total Calls:	237	
Response Time < 21 mins:	217	92%
Maximum Response Time:	29	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	11	24	16
Northampton F&R	16	14	24	13
Cape Charles RS	19	24	29	32
Other	10	0	0	10
TOTAL	49	77	71	83%