

EMS Response Data

June 2013

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	32	31	97%
Northampton F&R	16	27	27	100%
Cape Charles RS	19	46	41	89%
Out of County		1	1	
<i>Average Response Time:</i>		7.05	<i>Max:</i>	21

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	32	28	88%
Northampton F&R	16	21	20	95%
Cape Charles RS	19	44	39	89%
Out of County	10	0	0	
<i>Average Response Time:</i>		12.26	<i>Max:</i>	32

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							
District: Receiving Aid	Station: Giving Aid					ACC	% Calls Answered
	Community FC	Northampton F&R	Cape Charles RS	Out of County	Total		
Community FC	13	0	0	1	0		97%
Northampton F&R	16	20	1	3	2		4%
Cape Charles RS	19	1	1	3	1		87%
					7		

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)							
District: Receiving Aid	Station: Giving Aid					ACC	% Calls Answered
	Community FC	Northampton F&R	Cape Charles RS	Out of County	Total		
Community FC	13	1	0	15	3		41%
Northampton F&R	16	0	2	16	0		14%
Cape Charles RS	19	0	1	20	0		52%
					51		

Table 3: *NCEMS Calls*

Total Calls:	203
Response Time < 21 mins:	186 92%
Maximum Response Time:	32 <i>minutes</i>

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type				Assists
	ALS	BLS	Other	Total	
Community FC	13	19	15	17	9
Northampton F&R	16	11	18	12	3
Cape Charles RS	19	33	28	25	4
Other	10	0	0	1	0
<i>TOTAL</i>		63	61	55	16

88%