

EMS Response Data

May 2013

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	26	25	96%
Northampton F&R	16	26	26	100%
Cape Charles RS	19	41	39	95%
Out of County		1	1	
<i>Average Response Time:</i>		9	<i>Max:</i>	23

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	41	36	88%
Northampton F&R	16	37	34	92%
Cape Charles RS	19	47	40	85%
Out of County	10	1	1	
<i>Average Response Time:</i>		12.16	<i>Max:</i>	31

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							
District: Receiving Aid	Station: Giving Aid					% Calls Answered	
	13	16	19	31	ACC		
Community FC	13	0	0	0	2	92%	
Northampton F&R	16	17	0	3	2	15%	
Cape Charles RS	19	1	0	1	0	95%	

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)							
District: Receiving Aid	Station: Giving Aid					% Calls Answered	
	13	16	19	31	ACC		
Community FC	13	0	0	16	0	61%	
Northampton F&R	16	1	0	27	1	22%	
Cape Charles RS	19	0	1	24	0	47%	

Table 3: *NCEMS Calls*

Total Calls:	220	
Response Time < 21 mins:	200	91%
Maximum Response Time:	31	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type				Assists
	ALS	BLS	Other		
Community FC	13	18	17	11	17
Northampton F&R	16	15	25	8	6
Cape Charles RS	19	26	29	31	2
Other		1	0	1	0
TOTAL		60	71	51	83%
					25