

### EMS Response Data

April 2013

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.  
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	37	36	97%
Northampton F&R	16	34	33	97%
Cape Charles RS	19	33	31	94%
Out of County		1	1	
<i>Average Response Time:</i>		10.05	<i>Max:</i>	32

  

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	31	26	84%
Northampton F&R	16	27	27	100%
Cape Charles RS	19	41	37	90%
Out of County	10	1	1	
<i>Average Response Time:</i>		11.68	<i>Max:</i>	33

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	ACC		
Community FC	13	1	0	0	3		89%
Northampton F&R	16	27	5	1	0		3%
Cape Charles RS	19	1	0	4	0		85%

  

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	ACC		
Community FC	13	2	0	13	1		48%
Northampton F&R	16	0	0	17	0		37%
Cape Charles RS	0	0	0	19	0		54%

Table 3: *NCEMS Calls*

Total Calls:	205
Response Time < 21 mins:	190 <b>93%</b>
Maximum Response Time:	33 <i>minutes</i>

Data represents calls which originated within a particular district.  
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type				Assists
	ALS	BLS	Other		
Community FC	13	17	12	20	16
Northampton F&R	16	16	17	16	9
Cape Charles RS	19	18	26	26	4
Other	10	0	0	1	0
<i>TOTAL</i>	51	55	63	82%	29