

EMS Response Data

March 2013

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	% 94%
Community FC	13	25	23	92%
Northampton F&R	16	20	20	100%
Cape Charles RS	19	25	24	96%
Out of County	10/11	1		
Average Response Time:		9.57	Max:	27

Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	% 92%
Community FC	13	44	40	91%
Northampton F&R	16	37	36	97%
Cape Charles RS	19	57	52	91%
Out of County	10	2	1	
Average Response Time:		12.46	Max:	41

Table 2: **Mutual Aid Data**

Daytime (Monday thru Friday, 6a-6p)							
District: Receiving Aid		Station: Giving Aid					% Calls Answered
		13	16	19	31	ACC	
Community FC	13		0	0	0	3	88%
Northampton F&R	16	16		1	0	2	5%
Cape Charles RS	19	1	1		2	0	84%

Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)							
District: Receiving Aid		Station: Giving Aid					% Calls Answered
		13	16	19	31	ACC	
Community FC	13		1	0	21	0	50%
Northampton F&R	16	2			26	0	24%
Cape Charles RS	19	1	1		33	0	39%

Table 3: **NCEMS Calls**

Total Calls:	211
Response Time < 21 mins:	195 92%
Maximum Response Time:	41 minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid		Call Type				Assists
		ALS	BLS	Other		
Community FC	13	21	14	16	13	
Northampton F&R	16	20	17	9	5	
Cape Charles RS	19	21	23	32	3	
Other	10	1	1	1	0	
TOTAL		63	55	58	83%	21