

EMS Response Data

February 2013

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	29	27	93%
Northampton F&R	16	28	27	96%
Cape Charles RS	19	20	20	100%
Out of County		2	2	
<i>Average Response Time:</i>		8.83	<i>Max:</i>	22

Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	40	36	90%
Northampton F&R	16	43	42	98%
Cape Charles RS	19	40	35	88%
Out of County		0	0	
<i>Average Response Time:</i>		11.94	<i>Max:</i>	35

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	ACC		
Community FC	13	0	0	1	3		86%
Northampton F&R	16	25	2	1	0		0%
Cape Charles RS	19	1	0	0	0		95%

Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	ACC		
Community FC	13	0	0	9	0		78%
Northampton F&R	16	4	0	31	0		19%
Cape Charles RS	19	0	0	13	0		68%

Table 3: *NCEMS Calls*

Total Calls:	202
Response Time < 21 mins:	187 93%
Maximum Response Time:	35 minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	16	14	24
Northampton F&R	16	13	28	7
Cape Charles RS	19	17	15	7
Other	0	0	0	0
TOTAL	46	57	49	38

75%