

EMS Response Data

January 2013

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	% 93%
Community FC	13	37	37	100%
Northampton F&R	16	39	36	92%
Cape Charles RS	19	43	37	86%
Out of County		1	1	
<i>Average Response Time:</i>		9.76	<i>Max:</i>	30
Holiday/Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	% 96%
Community FC	13	32	31	97%
Northampton F&R	16	43	42	98%
Cape Charles RS	19	55	53	96%
Out of County		2	1	
<i>Average Response Time:</i>		11.17	<i>Max:</i>	25

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	ACC		
Community FC	13	0	0	1	2	92%	
Northampton F&R	16	24	3	4	2	15%	
Cape Charles RS	19	4	0	1	0	88%	
Holiday/Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	ACC		
Community FC	13	0	0	6	0	81%	
Northampton F&R	16	2	0	29	0	28%	
Cape Charles RS	19	0	2	18	0	64%	

Table 3: *NCEMS Calls*

Total Calls:	252
Response Time < 21 mins:	236 94%
Maximum Response Time:	30 minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	11	19	22
Northampton F&R	16	13	33	15
Cape Charles RS	19	35	31	12
Other	10	0	0	1
<i>TOTAL</i>	<i>59</i>	<i>83</i>	<i>47</i>	<i>75%</i> <i>50</i>