

EMS Response Data

January 1 - December 31, 2012

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
 Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	387	372	96%
Northampton F&R	16	369	356	96%
Cape Charles RS	19	461	435	94%
Out of County	Acc	35	28	
Average Response Time:		9.42	Max:	44

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	485	452	93%
Northampton F&R	16	459	442	96%
Cape Charles RS	19	542	482	89%
Out of County	Acc	20	14	
Average Response Time:		11.47	Max:	41

Total Calls:	2758
Response Time < 21 mins:	2539 92%
Maximum Response Time:	44 minutes

Data represents calls which originated within a particular district.
 Data Source: Eastern Shore of VA 911 Center

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	Acc		
Community FC	13		13	2	21	14	87%
Northampton F&R	16	244		11	39	5	19%
Cape Charles RS	19	18	3		42	6	85%
						25	

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	Acc		
Community FC	13		11	1	117	10	71%
Northampton F&R	16	32		5	269	4	32%
Cape Charles RS	19	8	5		173	0	66%
						14	
						39	

Table 3: *NCEMS Calls*

Station: Receiving Aid	Call Type				Assists
	ALS	BLS	Other		
Community FC	13	211	190	144	242
Northampton F&R	16	179	271	155	131
Cape Charles RS	19	274	245	289	154
Other	Acc	13	3	29	5
TOTAL		677	709	617	73% 532