

**EMS Response Data**

December 2012

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.  
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	% 93%
Community FC	13	26	22	85%
Northampton F&R	16	28	28	100%
Cape Charles RS	19	28	26	93%
Out of County		0	0	
<i>Average Response Time:</i>		9.81	<i>Max:</i>	31

  

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	% 91%
Community FC	13	38	36	95%
Northampton F&R	16	28	27	96%
Cape Charles RS	19	37	31	84%
Out of County	10	0	0	
<i>Average Response Time:</i>		11.87	<i>Max:</i>	25

Table 2: **Mutual Aid Data**

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid	13	16	19	31	Acc		
Community FC	13	1	0	0	1		92%
Northampton F&R	16	26	0	2	0		0%
Cape Charles RS	19	0	0	3	0		89%

  

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid	13	16	19	31	Acc		
Community FC	13	0	0	9	1		74%
Northampton F&R	16	3	0	21	0		14%
Cape Charles RS	19	0	1	15	0		57%

Table 3: **NCEMS Calls**

Total Calls:	185	
Response Time < 21 mins:	170	92%
Maximum Response Time:	31	minutes

Data represents calls which originated within a particular district.  
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	ALS	BLS	Other	Assists		
Community FC	13	21	10	5	20	
Northampton F&R	16	10	31	10	2	
Cape Charles RS	19	18	13	27	6	
Out of County		0	0	0	0	
<i>TOTAL</i>		49	54	42	78%	28