

EMS Response Data

November 2012

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	25	23	92%
Northampton F&R	16	29	27	93%
Cape Charles RS	19	39	34	87%
Out of County		2	2	
<i>Average Response Time:</i>		10.34	<i>Max:</i>	28

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	39	36	92%
Northampton F&R	16	37	34	92%
Cape Charles RS	19	45	35	78%
Out of County	10	2	2	
<i>Average Response Time:</i>		11.87	<i>Max:</i>	41

Table 2: **Mutual Aid Data**

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid	Station: Giving Aid	13	16	19	31	Acc	
Community FC	13	0	1	1	2	84%	
Northampton F&R	16	23	0	6	0	0%	
Cape Charles RS	19	3	1	2	0	85%	

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid	Station: Giving Aid	13	16	19	31	Acc	
Community FC	13	0	0	8	3	72%	
Northampton F&R	16	4	1	23	1	22%	
Cape Charles RS	19	4	1	18	0	49%	

Table 3: **NCEMS Calls**

Total Calls:	218
Response Time < 21 mins:	189 87%
Maximum Response Time:	41 minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type	ALS	BLS	Other	Assists
Community FC	13	17	13	7	21
Northampton F&R	16	13	25	17	8
Cape Charles RS	19	19	28	25	9
Out of County		1	0	2	
<i>TOTAL</i>		50	66	51	77% 38