

EMS Response Data

October 2012

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	34	34	100%
Northampton F&R	16	35	33	94%
Cape Charles RS	19	34	28	82%
Out of County	ACC	1	1	
<i>Average Response Time:</i>		9.88	<i>Max:</i>	35

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	45	43	96%
Northampton F&R	16	45	44	98%
Cape Charles RS	19	47	45	96%
Out of County	ACC	0	0	
<i>Average Response Time:</i>		11.48	<i>Max:</i>	41

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	Acc		
Community FC	13	0	0	1	1	94%	
Northampton F&R	16	27	0	6	1	3%	
Cape Charles RS	19	3	0	2	1	82%	

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	Acc		
Community FC	13	0	0	12	1	71%	
Northampton F&R	16	1	3	32	1	18%	
Cape Charles RS	19	0	1	14	0	68%	

Table 3: *NCEMS Calls*

Total Calls:	241	
Response Time < 21 mins:	227	94%
Maximum Response Time:	41	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	13	21	17
Northampton F&R	16	16	33	20
Cape Charles RS	19	20	20	27
Out of County	ACC	0	0	1
<i>TOTAL</i>	<i>49</i>	<i>74</i>	<i>65</i>	<i>78%</i>
				<i>36</i>