

EMS Response Data

September 2012

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	26	22	85%
Northampton F&R	16	27	26	96%
Cape Charles RS	19	35	34	97%
Out of County	Acc	2	2	
<i>Average Response Time:</i>		8.87	<i>Max:</i>	24

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	41	39	95%
Northampton F&R	16	36	32	89%
Cape Charles RS	19	54	48	89%
Out of County	Acc	6	4	
<i>Average Response Time:</i>		11.44	<i>Max:</i>	27

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							
District: Receiving Aid	Station: Giving Aid					Acc	% Calls Answered
	13	16	19	31			
Community FC	13	1	0	4	1		77%
Northampton F&R	16	21	1	4	1		0%
Cape Charles RS	19	0	0	4	0		89%

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)							
District: Receiving Aid	Station: Giving Aid					Acc	% Calls Answered
	13	16	19	31			
Community FC	13	1	0	11	0		71%
Northampton F&R	16	2	0	24	1		25%
Cape Charles RS	19	1	0	23	0		56%

Table 3: *NCEMS Calls*

Total Calls:	227
Response Time < 21 mins:	201 89%
Maximum Response Time:	27 minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

District: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	13	20	15
Northampton F&R	16	24	17	8
Cape Charles RS	19	29	15	14
Out of County		1	0	2
<i>TOTAL</i>		67	52	52
				75%
				39