

EMS Response Data

July 2012

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	29	27	93%
Northampton F&R	16	23	23	100%
Cape Charles RS	19	55	53	96%
Out of County		4	4	
<i>Average Response Time:</i>		9.69	<i>Max:</i>	35

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	56	52	93%
Northampton F&R	16	31	29	94%
Cape Charles RS	19	57	49	86%
Out of County	10	2	1	
<i>Average Response Time:</i>		11.56	<i>Max:</i>	29

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid		Station: Giving Aid					
		13	16	19	31	Acc	
Community FC	13		0	0	1	2	90%
Northampton F&R	16	17		0	3	3	0%
Cape Charles RS	19	1	0		8	4	76%

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid		Station: Giving Aid					
		13	16	19	31	Acc	
Community FC	13		0	0	15	0	73%
Northampton F&R	16	2		0	19	1	29%
Cape Charles RS	19	0	0		23	0	60%

Table 3: *NCEMS Calls*

Total Calls:	257	
Response Time < 21 mins:	233	91%
Maximum Response Time:	35	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid		Call Type			Assists
		ALS	BLS	Other	
Community FC	13	20	20	12	26
Northampton F&R	16	9	20	10	8
Cape Charles RS	19	30	28	33	14
Other	10	3	0	3	0
<i>TOTAL</i>		62	68	58	73% 48