

EMS Response Data

June 2012

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	43	43	100%
Northampton F&R	16	37	37	100%
Cape Charles RS	19	51	49	96%
Out of County		7	7	
<i>Average Response Time:</i>		9.03	<i>Max:</i>	44

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	26	22	85%
Northampton F&R	16	50	47	94%
Cape Charles RS	19	56	53	95%
Out of County	10	2	2	
<i>Average Response Time:</i>		11.5	<i>Max:</i>	38

Table 2: **Mutual Aid Data**

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	ACC		
Community FC	13	1	1	6	3	74%	
Northampton F&R	16	24	1	5	0	19%	
Cape Charles RS	19	0	0	8	1	82%	

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	ACC		
Community FC	13	0	0	9	1	62%	
Northampton F&R	16	3	0	32	0	30%	
Cape Charles RS	19	0	0	14	0	75%	

Table 3: **NCEMS Calls**

Total Calls:	272	
Response Time < 21 mins:	251	92%
Maximum Response Time:	44	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	21	18	13
Northampton F&R	16	19	27	10
Cape Charles RS	19	25	31	20
Other	10	2	0	0
<i>TOTAL</i>		67	76	61
				75%
				43