

EMS Response Data

May 2012

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	29	29	100%
Northampton F&R	16	29	28	97%
Cape Charles RS	19	46	46	100%
Out of County		4	4	
<i>Average Response Time:</i>		9.45	<i>Max:</i>	33

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	43	42	98%
Northampton F&R	16	50	50	100%
Cape Charles RS	19	46	39	85%
Out of County	10	1	0	
<i>Average Response Time:</i>		11.2	<i>Max:</i>	37

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid		Station: Giving Aid					
		13	16	19	31	ACC	
Community FC	13		1	0	0	1	93%
Northampton F&R	16	18		3	1	0	24%
Cape Charles RS	19	5	1		3	0	80%

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid		Station: Giving Aid					
		13	16	19	31	ACC	
Community FC	13		1	1	10	0	72%
Northampton F&R	16	7		0	25	0	36%
Cape Charles RS	19	1	0		13	0	70%

Table 3: *NCEMS Calls*

Total Calls:	248	
Response Time < 21 mins:	234	94%
Maximum Response Time:	37	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid		Call Type			Assists
		ALS	BLS	Other	
Community FC	13	15	15	13	23
Northampton F&R	16	20	22	14	16
Cape Charles RS	19	26	22	27	15
Other		1	0	4	0
<i>TOTAL</i>		62	59	58	72% 54