

IAMRESPONDING.COM

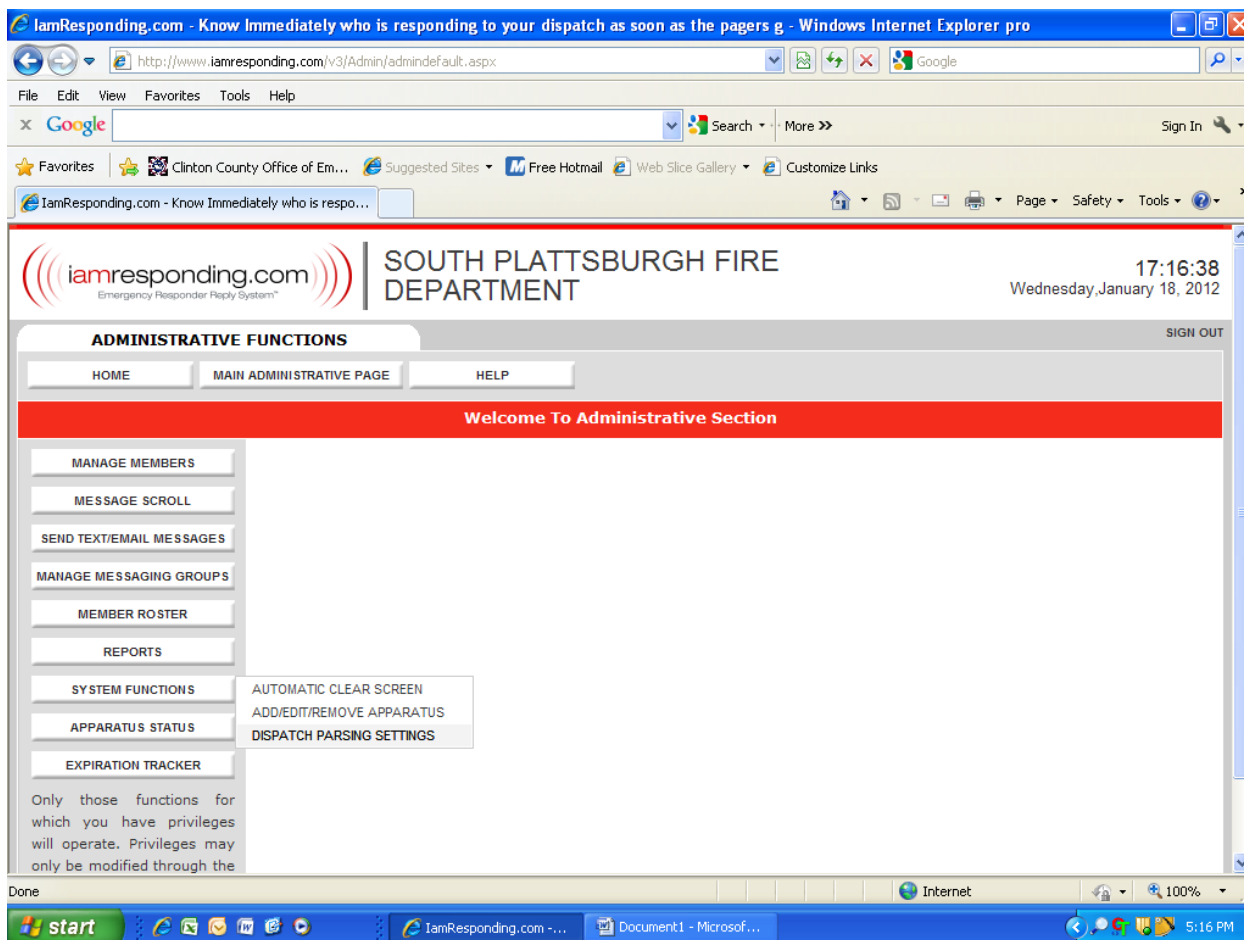
Dispatch Parsing Setting Instructions

Clinton County (December 2011)

For those of you that have not figured out on your own how to set the Dispatch Parsing Settings for text message/e-mail and on screen display of dispatch information the following instructions will help you easily change the settings to remove the misc junk text from the beginning of dispatch data sent so that your text messages will have the actual dispatch data and e-mails and on screen displays won't have the added unnecessary text in the beginning.

Someone with the department's administrator rights can only complete the necessary changes.

STEP #1 – Select “DISPATCH PARSING SETTINGS” in the SYSTEM FUNCTIONS menu.



IAMRESPONDING.COM

Dispatch Parsing Setting Instructions

Clinton County (December 2011)

STEP #2 – Once the Dispatch Parsing Settings screen opens there are three tabs. “On-screen Display” is highlighted red. Note that you will have to change the settings for each of the three tabs. Starting with On-screen Display change the radio button to “YES” for the third line down and select “1st instance” in the associated pull down. Add the word “Agency” to the text box. See below.

The screenshot shows the 'DISPATCH PARSING SETTINGS' page for the 'SOUTH PLATTSBURGH FIRE DEPARTMENT'. The 'On-Screen Display' tab is selected and highlighted in red. Below the tabs, there is a red banner with the text 'Dispatch Parsing Settings Section'. Underneath, there are three sub-tabs: 'On-Screen Display', 'Text and Pager Messages', and 'Email Messages'. The 'On-Screen Display' sub-tab is active. The page contains the following text:

The settings below will enable you to parse and manage the content of the dispatch messages that appear on your home page. You should wait until you have received at least a few dispatches from your dispatch center so that you can see the format that they are coming through in, before setting the parsing rules. You can change these parsing rules at any time.

All entries in this parsing tool are case sensitive, so please type them exactly as they would appear in your dispatch messages. All of the following parsing rules are applied in order. Therefore, words deleted in a prior rule will not be considered when applying later rules.

Skip to Step 2 at any time to view your last 5 dispatch messages.

Step 1: Select from the following settings:

- Yes No Delete any message that contains [] in its entirety, and do not display it on my screen.
- Yes No Delete the first [] characters from every message.
- Yes No Delete everything before the 1st instance of Agency
- Yes No Delete everything before the 1st instance of []

Red arrows in the image point to the 'On-Screen Display' tab, the 'Yes' radio button for the third rule, and the 'Agency' text box.

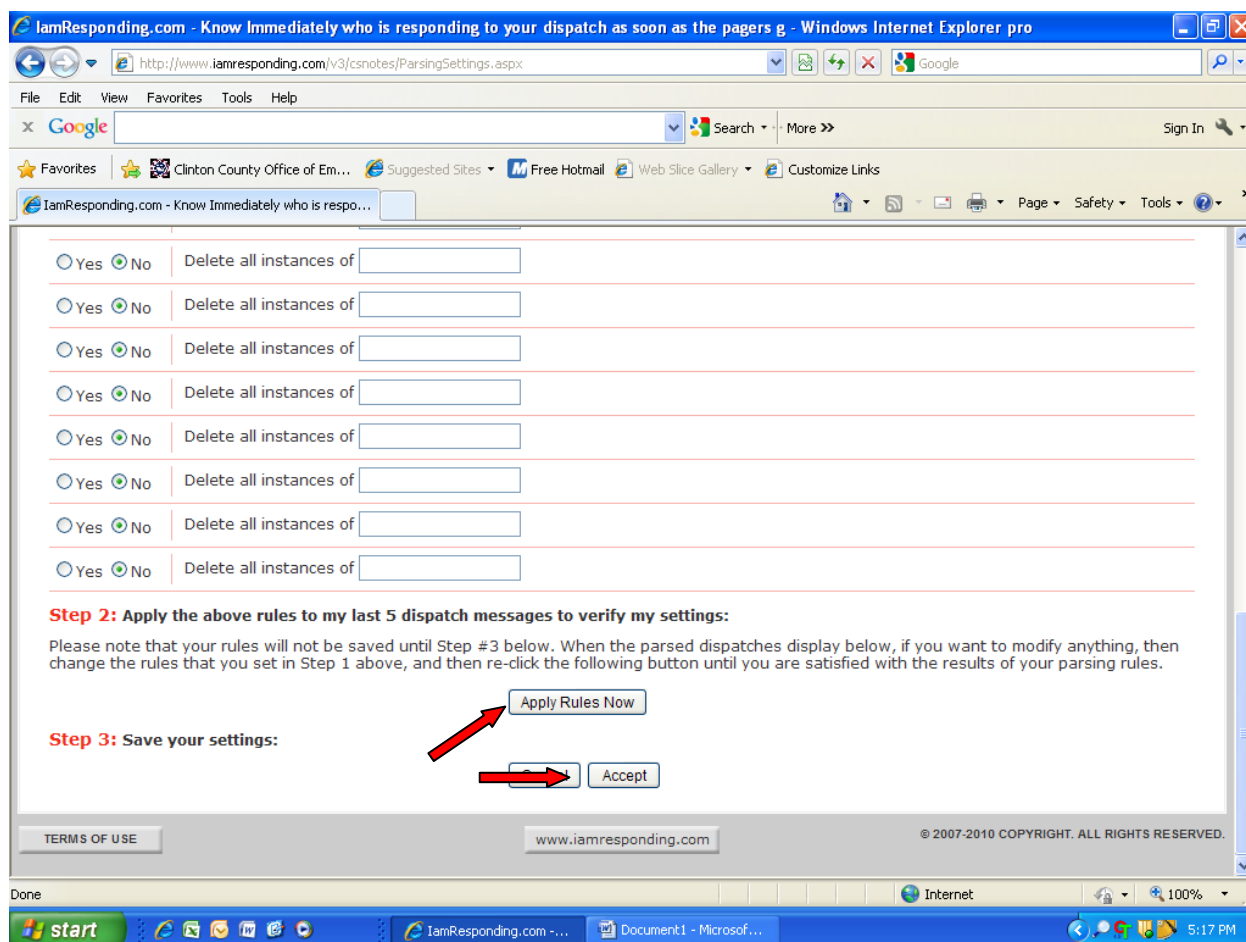
IAMRESPONDING.COM

Dispatch Parsing Setting Instructions

Clinton County (December 2011)

STEP #3 – Scroll down to the bottom of the screen and you are able to select apply rules now to see an example of what the dispatch looked like before the parsing change and then also after the parsing change. This is only a check and is not a necessary step. You may want to use it if you decide to set parsing setting to something other than what is recommended herein.

STEP #4 – This is a critical step. You must click the “Accept” button at the bottom of each screen you change or the settings will not be changed.



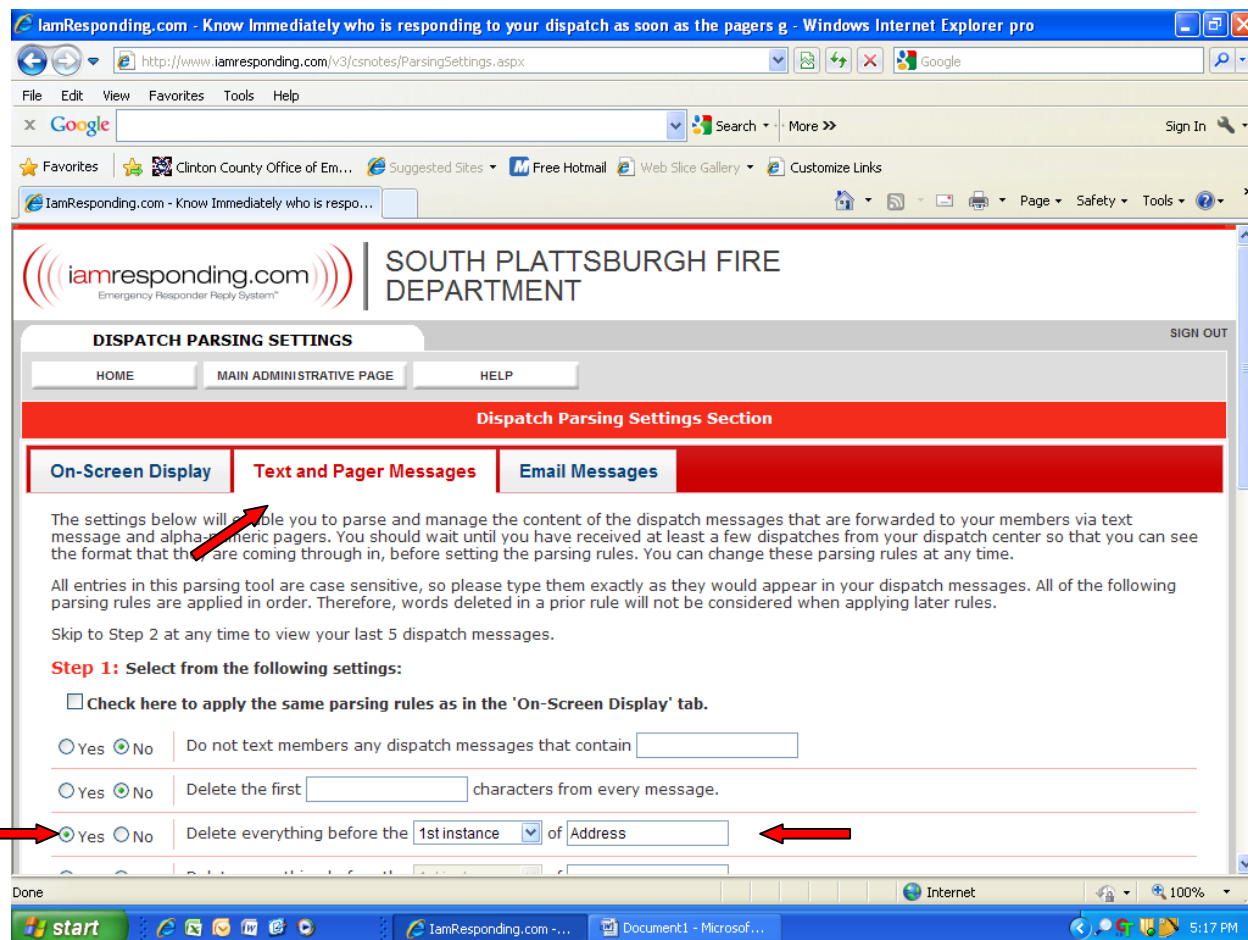
IAMRESPONDING.COM

Dispatch Parsing Setting Instructions

Clinton County (December 2011)

STEP #5 – After accepting the settings for the On-Screen Display tab, click the “Text and pager messages” tab at the top of the screen. Again click the “Yes” radio button on the third line down and the “1st instance” option in the pull down menu and this time type “address” in the box. For those that may be part of several agencies I am Responding system (say a Cadyville Fire FF'r who works for Morrisonville EMS) you may want to pu the word “Agency” here in lieu of “address” however the message that will come to your phone may have more characters than your phone will display and you may not get the end of the text.

Again scroll down to the bottom of the page and click the “Accept” button to ensure the change is made in your system.



IAMRESPONDING.COM

Dispatch Parsing Setting Instructions

Clinton County (December 2011)

STEP #6 – After accepting the settings for the “Text and pager messages” tab, click the “Email Messages” tab at the top of the screen. Again click the “Yes” radio button on the third line down and the “1st instance” option in the pull down menu and this time type “agency” in the box.

Again scroll down to the bottom of the page and click the “Accept” button to ensure the change is made in your system.

This completes the setup required to best receive properly formatted text/pager/e-mail and on screen dispatch information.

Any questions contact Car 1 via e-mail at daye@co.clinton.ny.us or on my cell at 726-6166.

The screenshot shows the 'DISPATCH PARSING SETTINGS' page for the 'SOUTH PLATTSBURGH FIRE DEPARTMENT'. The 'Email Messages' tab is active. The page contains the following text and settings:

DISPATCH PARSING SETTINGS SIGN OUT

HOME MAIN ADMINISTRATIVE PAGE HELP

Dispatch Parsing Settings Section

On-Screen Display **Text and Pager Messages** **Email Messages**

The settings below will enable you to parse and manage the content of the dispatch messages that are forwarded to your members via email. You should wait until you have received at least a few dispatches from your dispatch center so that you can see the format that they are coming through in, before setting the parsing rules. You can change these parsing rules at any time.

All entries in this parsing tool are case sensitive, so please type them exactly as they would appear in your dispatch messages. All of the following parsing rules are applied in order. Therefore, words deleted in a prior rule will not be considered when applying later rules.

Skip to Step 2 at any time to view your last 5 dispatch messages.

Step 1: Select from the following settings:

- Check here to apply the same parsing rules as in the 'On-Screen Display' tab.
- Yes No Do not email members any dispatch messages that contain
- Yes No Delete the first characters from every message.
- Yes No Delete everything before the of

At the bottom of the page, there is a 'Done' status bar and a taskbar showing the Start button, Internet Explorer, and several open applications.